

User manual

myPhone MS2303/MS2303e

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CAUTION!	Statement
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<p>The manufacturer is not responsible for the consequences of situations caused by improper use of the phone or failure to follow the instructions in the operating manual.</p>	<p>The software version can be upgraded without earlier notice. The manufacturer's representative reserves the right to decide on the correct interpretation of this manual.</p>
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2. Safety

—DO NOT RISK—

All wireless devices may cause interferences, which could affect the quality of other connections. *Do not switch the device on in places which are prohibited from using cell phones, or when it may cause interferences or other dangers.* Always abide by any kinds of prohibitions, regulations and warnings conveyed by the staff.



—RESTRICTIONS IN USE—

Wi-Fi wireless connectivity uses the 2.4 GHz band and the 5 GHz band. The 5 GHz Wi-Fi band shall not be used outdoors in the European Union. Please observe the national and local regulations at the place of use.

—QUALIFIED SERVICE—

Only qualified personnel or an authorized service center may install or repair this product. Repairing the device by an unqualified or unauthorized service technician may result in damage to the device and void the warranty.

—ALARM CALLS—

Making alarm calls may not be possible in some areas or circumstances. It is recommended to find an alternative way to notify emergency services if you are going to this type of remote areas.

—PETROL STATIONS—

Do not use your mobile phone while refuelling at a petrol station or in the vicinity of chemicals.

CAUTION! *In places where there is a risk of explosion (i.e. Petrol stations, chemical factories etc.), it is advisable to turn off the phone. Please refer to regulations governing the use of GSM equipment in these places.*

—ROAD SAFETY—

Apart from emergency situations, using the phone while driving should be carried out only with use of a headset or a speakerphone, which ensures safety and does not limit motor abilities of the user. If one does not own a headset and still wants to use the phone, one should pull over and stop the car. Pay attention to the legal regulations of the country you are in, concerning the use of mobile phone while driving.

—WATER AND OTHER LIQUIDS—

Protect the device from water and other liquids. It can influence work and the life span of electronic components. Avoid using the device in environments with high humidity like kitchens, bathrooms or during rainy weather. Particles of water can cause the liquefaction of moisture in the device, and this may have a negative impact on the work of electronic components.

—CHILDREN, & PHYSICALLY/MENTALLY DISABLED PEOPLE—

This device should not be operated by people (including children) with limited physical or mental abilities, as well as by people with no earlier experience in operation of electronic equipment. They may use the device only under supervision of people responsible for their safety. This device is not a toy. Memory card and SIM card are small enough to be swallowed by a child and cause choking. Keep the device and its accessories out of reach of children.

—BATTERY AND ACCESSORIES—

Avoid exposing the battery to very high/low temperatures (below 0°C/32°F and over 40°C/104°F). Extreme temperatures may influence capacity and battery life. Avoid contact with liquids and metal objects as it may cause partial or complete battery damage. The battery

should be used according to its purpose. Do not destroy, impair or throw the battery into flames - it might be dangerous and may cause fire. Worn-out or impaired battery should be placed in a dedicated container. Installing an incorrect battery type can cause an explosion. Never open the battery. Please dispose of battery according to the instructions. Disconnect an unused charger from power grid. In case of the charger wire damage, it should not be repaired but replaced with a new one cable or a new charger. Use the original manufacturer's accessories only.



—HEARING—

To avoid hearing damage, do not use the device at high volume levels for a long period of time, do not put operating device directly to the ear.



—EYESIGHT—

To avoid eyesight damage do not look closely onto the flash light during its work. A strong beam of light may cause permanent eye damage!

3. The use of the manual

Pictures of the device and screenshots contained in this user manual may differ from the actual product. Accessories attached to the smartphone set may differ from the illustrations included in manual. Options described in the manual are found in Android system. Those descriptions may differ, depending on the version of the operating system and applications installed on the device.

Without prior written consent of the manufacturer, no part of this manual may be photocopied, reproduced, translated or transmitted in any form or by any means, electronic or mechanical, including photocopying, recording or storing in any systems of storing and sharing information.

4. Important information

The majority of applications which can be installed on the device are mobile apps. Modus operandi of such applications may be different from their counterparts installed on a personal computer. Apps installed on the device may vary depending on country, region, and hardware specifications. The manufacturer is not liable for problems caused by third party software. The manufacturer is not responsible for anomalies that may occur when editing the registry settings and modifying the operating system software. Attempts to modify the operating system can cause malfunctions and problems with applications. It may cause a loss of warranty.



System Android™

Android 13 focuses on better communication with other people, modern management of connected devices, and privacy and security enhancements.



Google Play

Google Play is your entertainment without borders. It brings together all your favorite entertainment and helps you discover it in new ways, anytime, anywhere. We've brought the magic of Google to movies, TV, books, apps and games, so you can get more from your content every day.

4.1 Trademarks

- Google, Android, Google Play are Google LLC trademarks.
- Oracle and Java are a registered trademarks of Oracle and / or its affiliates.
- Wi-Fi® Wi-Fi logo are a registered trademarks Wi-Fi Alliance association.
- All other trademarks and copyrights belong to their respective owners.

Manufacturer

mPTech Ltd.

Nowogrodzka 31 street

00-511 Warsaw, Poland

Manufactured in China

5. Package content

- Mobile phone
- USB cable
- User manual

If any of the above items is missing or damaged, please contact your dealer.

6. Technical Specifications

Processor: Dimensity 6020 Octa-core, 2.2GHz, 7nm 5G

Display: 6.56" HD+ 1612x720, 90 Hz

Rear camera (main): 50 Mpx + 2 Mpx + VGA

Front camera (selfie): 8 Mpx

RAM memory: 6 GB

Internal memory: 128 GB

Operating system: Android 13

Dual SIM: nanoSIM+nanoSIM+microSD

Connector: USB-C

Connectivity: Wi-Fi 802.11 a/b/g/n/ac, GPS, Bluetooth 5.2, NFC

2G: 850/900/1800/1900 Mhz

3G: 850 Mhz

4G: 700/800/850/900/1800/1900/2100/2300/2500/2600 Mhz

5G: 700/800/850/900/1800/2100/2500/2600/3300/4200 Mhz

Battery:

MS2302 – Li-Poli 5000 mAh


MS2302e - Li-Ion 5000 mAh

Additional functions: Fingerprint reader

Weight netto: 202g

Dimensions: 164.2 x 76 x 8.45mm

It is recommended to use the charger: myPhone SWIFTCHARGE DUO

Charger input parameters: AC 100-240V, 50/60Hz 1A 

Charger output parameters:

USB-C: 3.3-11V/2.0A, 5V/3.0A, 9V/2.22A, 12V/1.67A (20W MAX)

USB-A: 5V/3.0A, 9V/2.0A, 12V/1.5A (18W MAX)

USB-C+USB-A: 5V/3.0A (15W MAX)

7. Appearance of the phone

	Function
1	8 Mpx digital camera lens (selfie)
2	Camera flash / Torch
3	50 Mpx digital camera lens (rear)
4	The tray for SIM cards/ microSD
5	Volume control buttons
6	Blockade on/off button
7	External speaker
8	Multifunctional USB-C port
9	Minijack socket 3.5 mm
10	Microphone
11	Touchscreen 6.56"

8. eSIM function

Device is equipped with a tray for SIM / eSIM / microSD cards, thanks to which you can use the phone in the following configurations:

1. SIM 1 card + SIM 2 card + microSD card
2. eSIM card + SIM 2 card + microSD card



eSIM is only supported by slot 1!

Device supports eSIM technology. To take full advantage of it, you must additionally purchase a special card with nano eSIM from the manufacturer's store.



After purchasing the card, the first step is to break the nano eSIM card from the larger card. Then place it in slot 1 of the tray. The next step will be to launch and activate the eSIM card.

8.1 Starting and activating the eSIM card

An Internet connection (Wi-Fi or cellular data) is required to install the eSIM profile). Make sure your smartphone has a nano eSIM card in the appropriate slot.



Go to **[Settings]** and select **[Mobile Network/eSIM]** from the menu list (if a regular SIM card is inserted, go to **[eSIM]**) to start the card installation. Activating the eSIM card involves downloading its profile by going through the configuration.

If the SIM card is in the phone and already has an eSIM profile assigned by the carrier, the phone will automatically download and install this profile.



If adding a new eSIM card, remove the SIM card before configuration!

To set up a new eSIM profile, you will need to enter a special QR code you receive from your carrier, which you can scan with a QR code scanner or enter manually by going to the **[Need help?]** tab while scanning.

After scanning or entering the code, the card's profile will download automatically.

Once the profile is downloaded, **[Menu] > [Settings] > [Mobile Network/eSIM]** will show a tab with the name of the operator and eSIM signature, and a network coverage icon in the top status bar.

You can also see the process of launching and activating an eSIM card on the page linked below:



8.2 Disabling and deleting the profile

To disable the eSIM card's profile, go to **[Settings] > [Mobile Network/eSIM] > [eSIM card's operator name]** expand advanced options, then in the **[Operator]** tab go to the settings icon and select **Disable/Enable**. Once the card is disabled, the coverage icon will disappear from the top bar.

To remove the selected eSIM card profile completely, select **Delete**.

If you don't want to use the eSIM function at all and your preferred configuration is, for example, to have 2 regular SIM cards, for this you need to remove the eSIM card and put one of the standard nano-sized SIM cards in its place.

9. Buttons

Menu (virtual)

Pressing it will cause the list of open apps to appear, where you can switch in-between or turn them off.

Home (virtual)

One quick press takes you to phone desktop. A longer press launches Google Assistant.

Back (virtual)

Press to exit the application / return to the previous screen.

Blockade on/off button

- One quick press locks/unlocks the screen.
- One short press of the lock + volume up button launches the phone's shutdown or restart menu.
- Pressing the button for about 2 sec. will cause:
 - If the smartphone is off - the device would switch on.
 - If the smartphone is turned on - calling the Google assistant.

Volume increase and decrease buttons

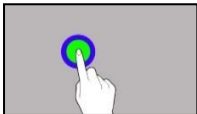
Pressing during a voice call will cause an increase or decrease of the audio connection volume.

10. Using the touch screen

The smartphone's touchscreen makes it easy to select items, perform operations and gestures. The touchscreen can be controlled by the following actions:

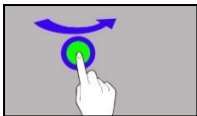
10.1. Touch

Touch one to start options, app, menu.



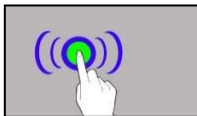
10.2 Swipe

Quickly swipe up, down, to the left or to the right, to scroll the list or the screen.



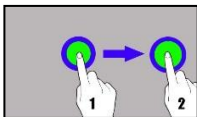
10.3 Triple click

Quickly tap the screen three times to start zooming - if this option is enabled in your smartphone settings.



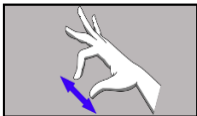
10.4 Hold and swipe

Touch an element (an icon perhaps) and hold it for about 1 seconds. Then you can delete/uninstall that element.



10.5 Slide in and out

Touch the screen with two fingers and slide them together or apart to zoom in or out a photo or a map.




11. Communication


11.1 Making calls

To make a call touch **[Phone]** icon  placed on the main screen or


in Android applications menu. Insert the phone number you wish to call. Press "green handset" placed at the bottom of the screen and choose which SIM card you wish to use.

11. 2 SMS - Messages

You can manage your messages using the **[Messages]**  application in the home screen or smartphone menu. Start the

application and touch the icon , type the phone number, name of the contact or select a contact from the list. When you have chosen the contact a screen will appear where you type the message itself. Type the message body.

Before you send a text message you can transform it into a

multimedia message by pressing symbol , situated in the left corner of the textbox and adding a sticker, audio or location. To add a photo from the gallery or directly from your camera, tap the symbol



. To send the message press SMS.

12. Maintenance of the device

Follow the instructions below.

- For cleaning use only a dry cloth. Never use any agent with a high concentration of acids or alkalis.
- Use the original accessories only. Violation of this rule may result in an invalidation of the warranty.


13. Troubleshooting

Message	Possible solution
Input PIN	If the SIM card is secured with the PIN code you have to enter the PIN when turning the phone on and press <OK>.

Network fail	In areas where signal or reception is weak, calls may not be possible. Also receiving calls may not be possible. Move to another location and try again.
No one can call me	The phone has to be on and within GSM network reach.
The connection cannot be established	Check if the typed-in phone number is correct. Check if the phone number entered to the [Contacts] is correct. Enter the correct phone number if necessary.
I cannot hear the caller./ The caller cannot hear me	The mic. should be close to mouth. Check if the built-in mic. is not covered. When a headset is in use, check if it has been connected correctly. Check if the built-in speaker isn't covered.

14. Correct disposal of used equipment



The device is marked with a crossed-out garbage bin, in accordance with the European Directive 2012/19/EU on used electrical and electronic Equipment (Waste Electrical and Electronic equipment - WEEE). Products marked with  this symbol should not be disposed of or dumped with other household waste after a period of use. The user is obliged to get rid of used electrical and electronic equipment by delivering it to designated recycling point in which dangerous waste are being recycled. Collecting this type of waste in designated locations, and the actual process of their recovery contribute to the protection of natural resources. Proper disposal of used electrical and electronic equipment is beneficial to human health and environment. To obtain information on where and how to dispose of used electrical and electronic equipment in an environmentally friendly manner, user should contact their local government office, the waste collection point, or point of sale, where the equipment was purchased.

15. Correct disposal of used battery

According to the EU directive 2006/66/EC with changes contained in EU directive 2013/56/UE on the disposal of batteries, this product is marked with crossed-out garbage bin symbol. The symbol indicates that the batteries used in this product should not be disposed with regular household waste, but treated according to the legal directives and local regulations. It is not allowed to dispose of batteries and accumulators with unsorted municipal waste. Users of batteries and accumulators must use the available collection points of these items, which allows them to return, recycle and disposal. Within the EU, the collection and recycling of batteries and accumulators is a subject to separate procedures. To learn more about existing procedures of recycling of batteries and accumulators please contact your local office or an institution for waste disposal or landfill.